

Questions? Comments? call SENCO's toll-free Action-line: 1-800-543-4596 or e-mail: toolprof@senco.com

# PC 1010 Electric Air Compressor



Œ<sub>US</sub>

Senco Products, Inc. 8485 Broadwell Rd. Cincinnati, OH 45244

# Operating Instructions

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Warnings for the safe use of this compressor are included in this manual.

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#### INTRODUCTION

Congratulations on the purchase of your new SENCO® Air Compressor! You can be assured your SENCO air Compressor was constructed with the highest level of precisionand accuracy. Each component has been rigorously tested by technicians to ensure the quality, endurance and performance of this air compressor.

This operator's manual was compiled for your benefit. By reading and following the simple safety, installation and operation, and maintenance steps described in this manual, you will receive years of troublefree operation from you new SENCO Air Compressor. The contents of this manual are based on the latest product information available at the time of publication. The manufacturer reserves the right to make changes in price, color, materials equipment, specifications or models at any time without notice.



### SAFETY ALERT!

A "DANGER, WARNING, or CAUTION" safety warning will be surrounded by a "SAFETY ALERT BOX". This box is used to designate and emphasize Safety Warnings that must be followed when operating this Air Compressor. Accompanying the safety warnings are "Signal Words" which designate the degree or level of hazard seriousness. The "Signal Words" used in this manual are as follows:

DANGER: Indicates an imminently hazardous situation which, if not avoided, WILL result in death or serious injury.

WARNING: Indicates an imminently hazardous situation which, if not avoided, COULD result in death or serious injury.

CAUTION: Indicates an imminently hazardous situation which, if not avoided, MAY result in minor or moderate injury or damage to the air compressor.







The symbols set to the left of this paragraph are "Safety Alert Symbols". These symbols are used to call attention to items or procedures that could be dangerous to you or other persons using this equipment.

ALWAYS PROVIDE A COPY OF THIS MANUAL TO ANYONE USING THIS EQUIPMENT. READ ALL INSTRUCTIONS IN THIS MANUAL AND ANY INSTRUCTIONS SUPPLIED BY MANUFACTURERS OF SUPPORTING EQUIPMENT BEFORE OPERATING THIS AIR COMPRESSOR AND ESPECIALLY POINT OUT THE "SAFETY WARNINGS TO PREVENT THE POSSIBILITY OF PERSONAL INJURY TO THE OPERATOR.

#### INSPECTION

Unbox the air compressor and write in the serial number in the space provided below. Inspect for signs of obvious or concealed freight damage. Be sure that all damaged parts are replaced and any mechanical problems are corrected prior to the operation of the air compressor.

#### **SERIAL NUMBER**

If you have Questions or Comments call SENCO's toll free Action-line:1-800-543-4596 or, e-mail: toolprof@Senco.com

Please have the following information available for all service calls:

- 1. Model number
- 2. Serial number
- 3. Date and Place of Purchase

Senco, 8485 Broadwell Road, Cincinnati, OH 45244, USA



# **SAFETY WARNINGS**READ ALL SAFETY WARNINGS BEFORE USING AIR COMPRESSOR

HAZARD	POTENTIAL CONSEQUENCE	PREVENTION
RISK OF ELECTRIC SHOCK OR ELECTROCUTION	Serious injury or death could occur if the air compressor is not properly grounded. Your air compressor is powered by electricity and may cause electric shock or electrocution if not used properly.	Make sure the air compressor is plugged into a properly grounded outlet which provides correct voltage and adequate fuse protection.
	Electrical shock may occur from electrical cord.  Electrical shock may occur if air compressor is not operated properly.  Serious injury or death may occur if electrical repairs are attempted	Check power cord for signs of crushing, cutting or heat damage. Replace faulty cord before use.  Keep all connections dry and off the ground. Do not allow electrical cords to lay in water or in such a position where water could come in contact with them. Do not touch plug with wet hands.  Do not pull on the electrical cord to disconnect from the outlet.  Never operate air compressor in wet conditions or outdoors when it is raining.  Never operate air compressor with safety guards/covers removed or damaged.  Any electrical wiring or repairs
	by unqualified persons.	performed on this air compressor should be done by Authorized Service Personnel in accordance with National and Local electrical codes.  Before opening any electrical enclosure, always shut off the air compressor, relieve pressure and unplug the air compressor from the power source. Allow air compressor to cool down. Never assume the air compressor is safe to work on just because it is not operating. It could restart at any time!



# **SAFETY WARNINGS**READ ALL SAFETY WARNINGS BEFORE USING AIR COMPRESSOR

HAZARD	POTENTIAL CONSEQUENCE	PREVENTION
RISK OF EXPLOSION OR FIRE	Serious injury or death may occur from normal electrical sparks in motor and pressure switch.	Always operate air compressor in a well ventilated area free of flammable vapors, combustible dust, gases or other combustible materials.
	Serious injury may occur if any air compressor ventilation openings are restricted, causing the air compressor to overheat and start on fire.	If spraying flammable material, locate the air compressor at least 20 feet away from the spray area. (An additional hose may be required.)  Never place objects against or on top of air compressor. Operate air compressor at least 12 inches away from any wall or obstruction that would restrict proper ventilation.
RISK OF BURSTING	Serious injury or death may occur from an air tank explosion if air tanks are not properly maintained.	Drain air tank daily or after each use to prevent moisture buildup in the air tank.
		If air tank develops a leak,replace the air tank immediately.Never repair,weld or make modifications to the air tank or its attachments.
		Use only genuine Senco ® repair parts for your air compressor.
Serious injury may occur from	Never make adjustments to the factory set pressures.	
	an air compressor malfunction or exploding accessories if incorrect system components, attachments or accessories are used.	Never exceed manufacturers maximum allowable pressure rating of attachments.
		Because of extreme heat,do not use plastic pipe or lead tin soldered joints for a discharge line.
		Never use air compressor to inflate small,low pressure objects such as toys.



### **SAFETY WARNINGS**

# READ ALL SAFETY WARNINGS BEFORE USING AIR COMPRESSOR

HAZARD	POTENTIAL CONSEQUENCE	PREVENTION
RISK TO BREATHING	Serious injury or death could occur from inhaling compressed air. The air stream may contain carbon monoxide, toxic vapors or solid particles.	Never inhale air from the air compressor either directly or from a breathing device connected to the air compressor.
	Sprayed materials such as paint, paint solvents,paint remover, insecticides,weed killers,etc. contain harmful vapors and poisons.	Operate air compressor only in a well ventilated area. Follow all safety instructions provided with the materials you are spraying. Use of a respirator may be required when working with some materials.
RISK OF BURNS	Serious injury could occur from touching exposed metal parts. These areas can remain hot for some time after the air compressor is shutdown.	Never allow any part of your body or other materials to make contact with any exposed metal parts on the air compressor.
RISK	Soft tissue damage can occur from the compressed air stream.	Always wear OSHA required "Z87" safety glasses to shield the eyes from flying debris.
OF FLYING OBJECTS		Never point the air stream at any part of your body, anyone else or animals.  Never leave pressurized air compressor unattended. Shut off air compressor and relieve pressure before attempting maintenance,
	Serious injury can occur from loose debris being propelled at a high speed from the compressed air stream.	attaching tools or accessories.  Always maintain a safe distance from people and animals while operating the air compressor.  Do not move the air compressor while
		air tank is under pressure. Do not attempt to move the air compressor by pulling on the hose.



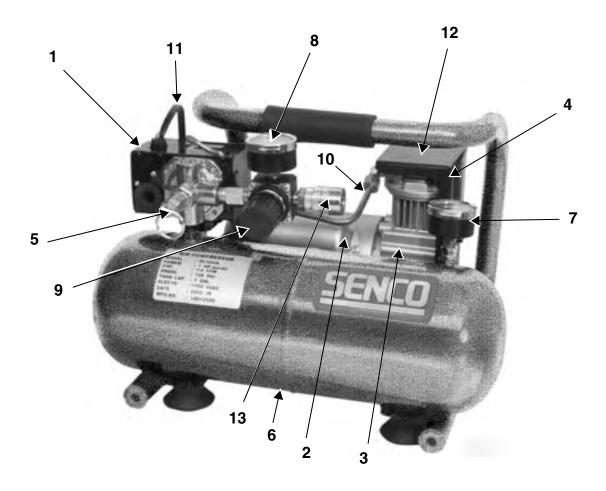
# **SAFETY WARNINGS**READ ALL SAFETY WARNINGS BEFORE USING AIR COMPRESSOR

HAZARD	POTENTIAL CONSEQUENCE	PREVENTION
RISK FROM MOVING PARTS	Risk of bodily injury from moving parts. This air compressor cycles automatically when the pressure switch is in the "On/Auto" position.  Risk of injury from negligent use.	Always turn off air compressor. Bleed pressure from the air hose and unplug from electrical outlet before performing maintenance. All repairs to the air compressor should be made by an Authorized Service person. Never assume the air compressor is safe to work on just because it is not operating. It could restart at any time!  Do not operate without protective covers/guards. Replace damaged covers/guards before using the air compressor.
RISK FROM NEGLIGENCE		Never allow children or adolescents to operate this air compressor!  Stay alert-watch what you are doing. Do no operate the air compressor when fatigued or under the influence of alcohol or drugs.  Know how to stop the air compressor. Be thoroughly familiar with controls.
RISK OF AIR COMPRESSOR DAMAGE	Risk of major repair	Do not operate air compressor without an air filter.  Do not operate air compressor in a corrosive environment.  Do not incline the air compressor transversly or longitudinally more than 10 °. Always operate the air compressor in a stable, secure position to prevent air compressor from falling. Follow all maintenance instructions listed in this manual.

### ! SAVE THESE INSTRUCTIONS!



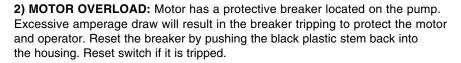
# **COMPRESSOR FEATURES**

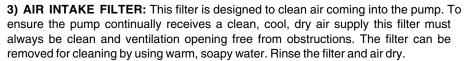


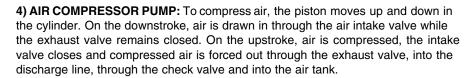
- 1. Motor/ Pressure Switch
- 2. Thermal Overload/ Reset
- 3. Air Intake Filter
- 4. Air Compressor Pump
- 5. Safety Relief Valve
- 6. Air Tank Drain Valve
- 7. Tank Pressure Gauge
- 8. Outlet Pressure Gauge
- 9. Pressure Regulator
- 10. Discharge Line
- 11. 115 Volt Electric Power Cord
- 12. Ventilation Openings/ Protective Shroud
- 13. Quick Disconnect

#### **COMPRESSOR FEATURES**

1) MOTOR/PRESSURE SWITCH: This switch is used to start or stop the air compressor. Moving the switch to the (On) position will provide automatic power to the pressure switch which will allow the motor to start when the air tank pressure is below the factory set cut-in pressure. When in the On Position, the pressure switch stops the motor when the air tank pressure reaches the factory set cut-out pressure. For safety purposes, this switch also has a pressure release valve located on the side of the switch designed to automatically release compressed air from the air compressor pump head and its discharge line when the air compressor reaches cut-out pressure or is shut off. This allows the motor to restart freely. Moving the switch to the Off position will remove power from the motor and stop the air compressor.







- 5) SAFETY RELIEF VALVE: This valve is designed to prevent system failures by relieving pressure from the system when the compressed air reaches a predetermined level. The valve is preset by the manufacturer and must not be modified in any way. To verify the valve is working properly, pull on the ring. Air pressure should escape. When the ring is released, it will reseat.
- 6) AIR TANK DRAIN VALVE: The drain valve is used to remove moisture from the air tank(s) after the air compressor is shut off. NEVER attempt to open the drain valve when more than 10 PSI of air pressure is in the air tank! To open the drain valve, turn the knob counterclockwise. Tilt tank to ensure that all condensation drains through valve.
- **7) AIR TANK PRESSURE GAUGE:** The air tank pressure gauge indicates the reserve air pressure in the air tank (s).
- **8) OUTLET PRESSURE GAUGE:** The outlet pressure gauge indicates the air pressure available at the outlet side of the regulator. This pressure is controlled by the regulator and is always less or equal to the air tank pressure.
- 9) PRESSURE REGULATOR: The air pressure coming from the air tank is controlled by the regulator knob. Turn the pressure regulation knob clockwise to increase discharge pressure, and counterclockwise to decrease discharge pressure. Follow tool operating instructions for recommended pressure range.
- 10) DISCHARGE LINE: Please note that the discharge line is very hot.

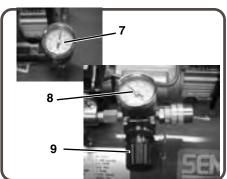














#### **PREPARATION**

#### **INITIAL SET-UP:**

1.Read safety warnings before setting-up air compressor.

#### LOCATION:

#### CAUTION

In order to avoid damaging the air compressor, do not incline the air compressor transversely or longitudinally more than 10 °.

- 1.Place air compressor at least 12 inches away from obstacles that may prevent proper ventilation.
- Do not place air compressor in an area:
- -where there is evidence of oil or gas leaks.
- -where flammable gas vapors or materials may be present.



#### WARNING

Serious injury or death may occur if electrical sparks from motor and pressure switch come in contact with flammable vapors, combustible dust, gases or other combustible materials. When using the air compressor for spray painting, place the air compressor as far away from the work area as possible, using extra air hoses instead of extension cords.

- -where air temperatures fall below 32 °F or exceed 104 °F.
- -where extremely dirty air or water could be drawn into the air compressor.

#### **ELECTRICAL:**



#### **DANGER**

Improper connection of the equipment-grounding conductor can result in a risk of shock or electrocution. Check with a qualified electrician or service personnel if you are in doubt as to whether the outlet is properly grounded. Do not use any type of adapter with this product. If repair or replacement of the cord or plug is necessary, do not connect the grounding wire to either flat blade terminal. The wire with insulation having an outer surface that is green with or without yellow stripes is the grounding wire.



#### WARNING

This product must be grounded. If there should be a malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This product is equipped with a cord having an equipmentgrounding conductor and a grounding type plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

1.Senco ® DOES NOT RECOMMEND THE USE OF EXTENSION CORDS as this can create power loss and overheating of the motor. Use of an additional air hose is recommended rather than an extension cord. If use of an extension cord is unavoidable, it should be plugged into a GFCI found in circuit boxes or protected receptacles. When using an extension cord, observe the following:

Cable Length	Wire Gauge
Up to 25 feet	12 AWG
Up to 100 feet	10 AWG
Up to 150 feet	8 AWG
Up to 250 feet	6 AWG

Use only 3-blade extension cords that have 3-blade grounding-type plugs and 3-slot cord connectors that will accept the plug from the product. Use only extension cords having an electrical rating not less than the rating of the product. Do not use damaged extension cords. Examine extension cord before using and replace if damaged. Do not abuse extension cord and do not yank on any cord to disconnect. Keep cord away from heat and sharp edges. Always shut off the air compressor switch before removing the plug from the receptacle.

#### **OPERATION**

#### PRE-START CHECKLIST:

1. Remove any moisture in the air compressor air tank. Remove excessive pressure by pulling on the safety relief valve ring or with an air tool, then open the air tank drain valve in the bottom of the air tank. Close tightly when drained.



WARNING: Risk of bodily injury. NEVER attempt to open the drain valve when more than 10 PSI of air pressure is in the air tank!

- 2. Make sure the air compressor Motor Switch is in the "OFF" position.
- 3. Make sure all safety valves are working correctly.
- 4. Make sure all guards and covers are in place and securely mounted.

#### START-UP:

- 1. Ensure the lever on the pressure switch box is in the "OFF" position.
- 2. Plug the power cord into the grounded outlet.
- 3. Move the lever on the pressure switch box to the "ON" position.
- 4. This will allow the air compressor to "START" building up pressure in the air tanks and "STOP" when correct pressure is achieved. When pressure drops with usage, the air compressor will "START" building up pressure again.
- 5. Set pressure by adjusting the pressure regulator knob counterclockwise for less pressure and clockwise for more pressure.
- 6. If you notice any unusual noise or vibration, stop the air compressor and refer to "Troubleshooting".

#### SHUTDOWN:

- 1. To stop the air compressor, move the lever on the pressure switch box to the "OFF" position. NEVER stop the air compressor by unplugging it from the power source. This could result in risk of electrocution.
- 2. Drain air from the air tank by releasing air with an attached air tool or by pulling on the safety relief valve ring.
- 3. Once pressure in the air tanks register under 10 PSI, open the drain valve under each air tank to drain any moisture.
- 4. Allow the air compressor to cool down.
- 5. Wipe air compressor clean and store in a safe, non-freezing area.

#### **MAINTENANCE**

Read the instruction manual before performing maintenance. The following procedures must be performed when stopping the air compressor for maintenance or service.

1. Turn off the air compressor.

WARNING: Never assume the air compressor is safe to work on just because it is not operating. It could restart at any time!

- 2. Disconnect cord from main power supply.
- 3. Open all drains.
- 4. Wait for the air compressor to cool before starting service.

#### MAINTENANCE CHART

PROCEDURE	DAILY	WEEKLY	MONTHLY
Drain condensation in air tank(s)	Х		
Check for unusual noise or vibration	Х		
Check for air leaks	X		
Inspect air filter		Х	
Clean exterior of compressor		Х	
Check safety relief valve			Х

#### TROUBLESHOOTING

Symptom 1. Motor will not run or restart.

Plug cord into grounded outlet. Power cord not plugged in.

Motor/Pressure switch in "OFF" position. Move switch to "ON" position.

Replace fuse or reset circuit breaker. Fuse blown or circuit breaker has tripped.

Check for proper fuse amperage.

Check for low voltage conditions.

Disconnect any other electrical appliances from circuit or operate air compressor on its own branch circuit.

Wrong gauge wire or length of extension

cord.

Check chart on page #10 for proper gauge wire and cord length.

Air tank pressure exceeds motor/ pressure switch "cut-in" pressure. Motor will start automatically when air tank pressure drops

below "cut-in" pressure of motor/pressure switch.

Pressure release valve on motor/ pressure switch has not unloaded pump head pressure.

Bleed the line by moving the switch to the "OFF" position.

Defective motor, motor capacitor, motor/ pressure switch, or check valve.

Contact Senco Customer Service.

### Symptom 2. When in the "ON" position, motor runs continuously.

#### **PROBABLE CAUSE REMEDY**

Motor/Pressure switch does not shut off motor when air compressor reaches "cut-out" pressure and safety relief valve activates.

Move the motor/pressure switch to the "OFF" position. If the motor doesn't shut off, unplug the air compressor. If the electrical contacts are welded together, replace the

pressure switch.

Air compressor is incorrectly sized. Limit the air pressure to the capacity of the air compressor.

Either use a smaller tool or a larger air compressor.

#### Symptom 3. Air continues to leak at motor/pressure switch release valve after motor stops.

#### **REMEDY** PROBABLE CAUSE

Remove, clean or replace. The check valve is stuck open.

#### **TROUBLESHOOTING**

Symptom 4. Air continues to leak at motor/pressure switch release valve after motor is running.

PROBABLE CAUSEREMEDYDefective motor/pressure switch.Replace.

Symptom 5. Air leaks from safety relief valve.

PROBABLE CAUSE REMEDY

Possible defective safety relief valve. Operate safety relief valve manually by pulling on ring.

If it still leaks, it should be replaced.

Excessive air tank pressure.

Defective motor/pressure switch. Replace

Symptom 6. Air leaks at fittings.

PROBABLE CAUSE REMEDY

Fittings are not tight enough. Tighten fittings where air can be heard escaping. Check

fittings with soapy water solution. Do not overtighten.

Symptom 7. Air leak in air tank.

PROBABLE CAUSE REMEDY

Defective or rusted air tank. Air tank must be replaced. **Do not attempt to repair** 

air tank!

Symptom 8. Air blowing from inlet filter.

PROBABLE CAUSE REMEDY

Damaged inlet (reed) valve. Contact SENCO Customer Service 888-222-8144

Symptom 9. Insufficient presure at air tool or accessory.

PROBABLE CAUSE REMEDY

Pressure regulator knob not turned to high enough

pressure or defective pressure regulator.

Adjust pressure regulator knob to proper setting or

replace.

Restricted air intake filter. Clean.

Air leaks. Check for leaks and repair.

Air compressor is not large enough for air

requirement.

Check the accessory air requirement. If it is higher than the CFM or pressure supply of the air compressor, you

need a larger air compressor.

#### **TROUBLESHOOTING**

### Symptom 10. Air compressor not making enough air.

PROBABLE CAUSE REMEDY
Restricted air intake filter. Clean.

Defctive (reed) valve. Drain air tank and measure pump up time. Compare to

specifications. If lower, remove pump head and inspect

valve plate, clean or replace.

### Symptom 11. Moisture in discharge air.

#### PROBABLE CAUSE REMEDY

Condensation in air tank caused by high level of atmospheric humidity or air compressor is not run long enough. Drain air tank after every use. Drain air tank more often in humid weather and use an air line filter.

### **SPECIFICATIONS**

	201010
Model #	PC1010
Motor	4 LID (D. 1) 4 (C LID (D )
Horsepower	1 HP (Peak) 1/2 HP (Running)
Voltage	115
Amperage	4
Hz.	60
Phase	Single
RPM	3400
Compressor Pump	
Number of Cylinders	1
Compression Stage	1
Crankcase	Aluminum
Bearings	Ball
Cylinder	Aluminum
Valves	Reed-Single
Head	Aluminum
Filter	Insert
Motor/Pressure Switch Setting	
Cut-out	125 PSI
Cut-in	95 PSI
Controls	Start/stop
Air tank	
Capacity	1 gallon
Performance	-
CFM Air Displacement	1.4
CFM @ 40 PSI	1.0
CFM @ 90 PSI	0.7
CFM @ 100 PSI	0.6
Maximum Pressure	125 PSIG
Pump-up Time: 0-125 PSI	141 seconds
Recovery Time: 95-125 PSI	42 seconds
Weight	
Net	20 lbs.
Dimensions	
Basic LxWxH	14"x13"x10"

## SENCO COMPRESSOR AND PARTS WARRANTY

This compressor has been designed and constructed using the highest standards of material and workmanship.

#### **COMPRESSOR WARRANTY**

The length of this guarantee is **one year** from date of purchase by the **original retail purchaser**. During this period, Senco Products, Inc., will repair or replace at Senco's option, any original part or parts for the original purchaser. This will be done free of charge, provided the parts are determined defective in materials or workmanship upon examination by a Senco Authorized Warranty Service Center, with the exceptions and exclusions described below. Any replacement part provided will carry a warranty for the balance of the period of warranty applicable to the part it replaces. When repair or replacement of parts or compressor is necessary, the original retail purchaser returns the complete compressor or part, with transportation prepaid, to the nearest Senco Authorized Warranty Service Center, with purchase receipt or other positive proof that the part or compressor is within the warranty period.

Senco warrants all parts of your Senco compressor to be free from defects in materials and workmanship for one year from date of original purchase. Defective parts not subject to normal wear and tear will be repaired or replaced, at our (Senco's) option, during warranty period. In any event, reimbursement is limited to the purchase price paid.

#### **EXCLUSIONS:**

- This warranty does not cover parts damaged due to normal wear, misapplication, misuse, accidents, operation at other than recommended speeds or voltage (electric units only), improper storage, or damages resulting during shipping.
- 2. Deviation from operating instructions, specifications, and maintenance schedules.
- 3. Labor charges, loss or damage resulting from improper operation, maintenance or repairs made by person(s) other than a Senco Authorized Warranty Service Center.
- 4. The use of other than genuine Senco Repair Parts will void warranty.

This warranty is contingent upon proper use of the compressor by purchaser and does not cover:

- (A) Abnormal conditions, accident, neglect, misuse or improper storage of the unit.
- (B) Deviation from operating or maintenance instructions.
- (C) Modifications not authorized by Senco.
- (D) Repairs or maintenance (other than routine air tank draining required by your operating and maintenance manual) made by persons other than Senco or its authorized agents.
- (E) Freight damage.

THIS WARRANTY IS THE ONLY WARRANTY ON THIS COMPRESSOR, AND ALL OTHER WARRANTIES, WHETHER ORAL, WRITTEN, EXPRESS, OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE EXCLUDED. BUYER'S OR USER'S REMEDIES ARE SOLELY AND EXCLUSIVELY AS STATED ABOVE. SENCO PRODUCTS, INC. SHALL IN NO EVENT BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL, INDIRECT, OR SPECIAL DAMAGES. IN NO EVENT, WHETHER AS A RESULT OF A BREACH OF CONTRACT, WARRANTY, TORT (INCLUDING NEGLIGENCE) OR OTHERWISE, SHALL SENCO'S LIABILITY EXCEED THE PRICE OF THE COMPRESSOR WHICH HAS GIVEN RISE TO THE CLAIM OR LIABILITY. ANY LIABILITY CONNECTED WITH THE USE OF THIS COMPRESSOR SHALL TERMINATE UPON THE EXPIRATION OF THE WARRANTY PERIOD SPECIFIED ABOVE.

#### Replacement of Compressor Due to Natural Disaster

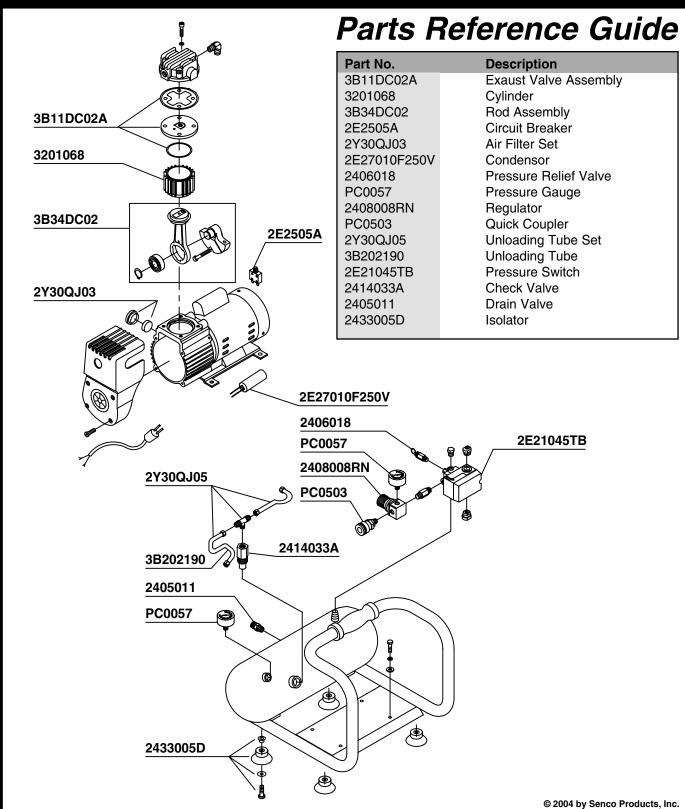
Senco will also replace any compressor destroyed by an Act of God such as flood, earthquake, hurricane or other disaster resulting only from the forces of nature. Such a claim will be honored provided that such original retail purchaser had previously submitted a completed warranty registration card, and then submits proof of ownership and an acceptable statement describing such Act of God documented by an insurance carrier, police department, or other official government source. To obtain instructions for filing a claim call 1-800-543-4596.

SENCO PRODUCTS, INC.
CINCINNATI, OHIO 45244-1611 USA





# PC1010 1/2 HP Electric Air Compressor



PC1010 Revised Date:121504 (Replaces 06/21/04) 2004 by SENCO Products,Inc.Cincinnati,OH 45244-USA